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Read Only for Archived tickets Collecting Feedback

Christian •

Forum name: #Feature Request •

Just wondering if there is a way that tickets can be set to a "Read-Only" state once they are
?set to an Archived Status

The read-only would be for users that do not have Admin permission only

(Comments (۲

Christian

3 سال پیش

Having the Read-Only feature would preserve the data integrity in tickets so that creating
.reporting for previous years would be consistent

Christian

3 سال پیش

This would prove very useful for reporting if the Read-Only status could be applied to
.Resolved tickets. It would ensure data integrity with reporting