



<u>Feature Request</u> > <u>Read Only for Archived tickets</u> < <u>بنتقادات و پیشنهادات</u> < <u>Help Center</u>

Read Only for Archived tickets Collecting Feedback

Christian •

Forum name: #Feature Request •

Just wondering if there is a way that tickets can be set to a "Read-Only" state once they are ?set to an Archived Status

The read-only would be for users that do not have Admin permission only (Comments ( $\Upsilon$ 

## **Christian**

4 سال پیش

Having the Read-Only feature would preserve the data integrity in tickets so that creating reporting for previous years would be consistent

## **Christian**

4 سال پیش

This would prove very useful for reporting if the Read-Only status could be applied to .Resolved tickets. It would ensure data integrity with reporting