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Prepaid tickets/time for users to use for support Collecting Feedback

Tom Schoen •

**Forum name:** #Feature Request •

We have contracts with a number of clients who get a prepaid ticket or time pack. They get like 10 tickets a month or 10 hours a month and pay whenever they go over that amount. It would be great if deskpro could integrate this in the billing system so that created tickets "automatically subtract the correct amount from the customer's and "pack

(Comment (1

**Paul Vonic**

5 سال پیش

.For an MSP, this is an absolute necessity