Deskpro

Play a sound for a user when an agent answers a live chat Finished

Alberto Festa •

Forum name: #Feature Request •

It should be great if you can add the feature to play a sound for the user when the agent answer in the live chat.

(Comment (1

Lara Proud

5 ماه پیش

Thanks for the suggestion Alberto, when an Agent adds a reply to a live chat there is now a sound that plays to alert the end user that there has been a response to the conversation.