



[Feature Request](#) > [Personalise chat ringtone for agents](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Personalise chat ringtone for agents Collecting Feedback

An Nguyen •

Forum name: #Feature Request •

The ability to personalise the ringtone for incoming chat alerts

(Comments (۴

Gabriel Muscat Mills

2 سال پیش

Yes, please. This feature is needed. I've already had some of my colleagues saying that the .current ringtone is very annoying

Jelena

1 سال پیش

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful.
!Please change this, thanks

Ante Bustruc

1 سال پیش

Yes, please change that, into something less shocking or personalized

Ante Bustruc

1 سال پیش

Yes, I agree with the comments. We need something less shocking or personalized