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Personalise chat ringtone for agents Collecting Feedback

An Nguyen •

**Forum name:** #Feature Request •

The ability to personalise the ringtone for incoming chat alerts

(Comments (۴

**Gabriel Muscat Mills**

2 سال پیش

Yes, please. This feature is needed. I've already had some of my colleagues saying that the .current ringtone is very annoying

**Jelena**

1 سال پیش

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful.

!Please change this, thanks

**Ante Bustruc**

1 سال پیش

Yes, please change that, into something less shocking or personalized

**Ante Bustruc**

1 سال پیش

Yes, I agree with the comments. We need something less shocking or personalized