



[Feature Request](#) > [Permissions checker tool to test what permissions are effective for different agents across different departments](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Permissions checker tool to test what permissions are effective for different agents across different departments Collecting Feedback

Keith Ritter •

Forum name: #Feature Request •

It would be great to have an "effective permissions" tool which can check that permissions are being applied properly. We have several departments in our Helpdesk and some agents are meant to be "view only" in departments and edit access in another. Because of our somewhat complex permissions, it is confusing to see what "effective" permissions agents have in what departments. It gets hard to manage even with permission groups. And logging .in as each agent is also time consuming