



[Feature Request](#) > [Option to make a team selection](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)  
[mandatory when resolving a ticket](#)

Option to make a team selection mandatory when resolving a ticket Collecting Feedback

Glen Barrett - London •

**Forum name:** #Feature Request •

Similar to how custom fields can be configured to require the agent to complete the field through validation, this would also be useful to apply to other aspects of a ticket, such as .ensuring an agent team assignment has been selected before resolving

