



Feature Request > Option to make a team selection < انتقادات و پیشنهادات < Help Center mandatory when resolving a ticket

Option to make a team selection mandatory when resolving a ticket Collecting Feedback

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Forum name: #Feature Request •

Similar to how custom fields can be configured to require the agent to complete the field through validation, this would also be useful to apply to other aspects of a ticket, such as .ensuring an agent team assignment has been selected before resolving