Deskpro

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Option to add a Jira comment in a note within the Deskpro ticket Collecting Feedback

Trendfire •

Forum name: #Feature Request •

If someone adds a comment to a JIRA issue that is linked with a DeskPro ticket, we would like this comment to also be added as an internal note to the DeskPro ticket.

1) Comment(

Trendfire

5 سال پیش

If we could use the comment text as a variable in update triggers, this would even be better.