



Feature Request > Option for agents to write in chat after < انتقادات و بیشنهادات < Help Center user has left / timed-out

Option for agents to write in chat after user has left / timed-out Collecting Feedback

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Forum name: #Feature Request •

There is no option to type/write once a user timeout. Sometimes customer comes back again and type after this "user timeout" or "chat ended by user" but unfortunately agents can't .answer chat anymore