



[Bug Report](#) > [Only the pictures of members of a chat department should be used on the proactive chat box](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Only the pictures of members of a chat department should be used on the proactive chat box
Under Review

Christian Mattart •

Forum name: #Bug Report •

At the moment, the pictures look to be selected randomly across agents connected to the .agent interface. But not only across members of chat departments