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Notification when email queue stops processing Collecting Feedback

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Forum name: #Feature Request •

The way we currently process incoming emails to the helpdesk is the emails are queued up in a mailbox and Deskpro connects via POP3 to retrieve them and then process them. Every once in a while, the scheduled tasks will stop for one reason or another and the emails will .queue up

?Is there any way I can have Deskpro pro-actively notify me if the scheduled tasks stop