[Feature Request](#) > [More specific search functionality](#) < انتقادات و پیشنهادات < [Help Center](#) [((navigate directly to the message a searched string is contained in](#)

More specific search functionality (navigate directly to the message a searched string is contained in) Collecting Feedback

Marcus Bell

Forum name: #Feature Request •

Currently the Deskpro search finds a ticket and just navigates to the top message on the ticket.

On tickets with multiple responses this makes a string hard to find (and the browser find functionality often doesn't help - on the user side because of pagination and on the agent

side because the ticket is shortened with the 'view older messages' option to access the full
ticket).

It would be helpful if there was an option to find the specific message/location of the
searched string, eg. if you just had a button at the top that one could click to "Show entire
ticket".