[Feature Request](#) > [MobileApp: Option to choose if the](#) < [انتقادات و پیشنهادات](#) < [Help Center](#) [enduser shoult be notified when creating a new ticket.](#)

MobileApp: Option to choose if the enduser shoult be notified when creating a new ticket. Collecting Feedback

• cjs@software-agentur.com

• **Forum name:** #Feature Request

In the WebApp I can choose if I want to have the enduser notified when I create a new ticket. The MobileApp doesn't have this feature.