Deskpro

Missed Chat Notifications Collecting Feedback

Paul Vonic •

Forum name: #Feature Request •

I would like to be emailed if a chat request is missed. Currently there is no way to
be notified of a missed chat.

(Comment (1

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Same here also. It is very unconfortable when there is a missed chat (we have several each
days) and it has to be a daily task to check manually if there is any. If it might be automated
that would be amazing.