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Microsoft Teams Integration Collecting Feedback

Harrison Hudson •

Forum name: #Feature Request •

As our organization becomes more and more reliant on Teams and the O365 ecosystem, it is only a matter of time before we look towards a help desk system that also integrates with the .ecosystem. I hope this is in the pipeline

(Comments (7

Jason Voice

6 سال پیش

Yup we're looking at Teams now too. I notice that Zendesk is ready to plug in to it. When can we have Deskpro integrated

Michel Strøm Tandrup

6 سال پیش

We use Microsoft teams a lot in our department. It would be nice with a Teams app for DeksPRO, in order to do ticket triggers that would integrate into Teams channels, like with the Slack app

James

6 سال پیش

.We are set to move to Teams in the near future as well, I'd love to see this feature

Jonas Plouffe

5 سال پیش

We actively use Teams organization wide. Some form of Teams integration would be .fantastic

Casper

4 سال پیش

.Add me tree. Would like to see the Microsoft Teams integration

Gerald Buechter

2 سال پیش

Any update on this topic? Saw there is the ability to set triggers. Curious what else DP can do .with Teams, maybe in DeskPro now or DeskPro Horizon

Vivek

1 سال پیش

We use teams to schedule meeting with customers. Would be nice to have this option for a ticket