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Microsoft Teams Integration Collecting Feedback

Harrison Hudson •

Forum name: #Feature Request •

As our organization becomes more and more reliant on Teams and the O365 ecosystem, it is only a matter of time before we look towards a help desk system that also integrates with the .ecosystem. I hope this is in the pipeline

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## Jason Voice

6 سال پیش

Yup we're looking at Teams now too. I notice that Zendesk is ready to plug in to it. When can ?we have Deskpro integrated

### Michel Strøm Tandrup

6 سال پیش

We use Microsoft teams a lot in our department. It would be nice with a Teams app for DeksPRO, in order to do ticket triggers that would integrate into Teams channels, like with .the Slack app

# **James**

6 سال پیش

.We are set to move to Teams in the near future as well, I'd love to see this feature

#### **Jonas Plouffe**

5 سال پیش

We actively use Teams organization wide. Some form of Teams integration would be .fantastic

### Casper

4 سال پیش

.Add me tree. Would like to see the Microsoft Teams integration

#### **Gerald Buechter**

2 سال پیش

Any update on this topic? Saw there is the ability to set triggers. Curious what else DP can do .with Teams, maybe in DeskPro now or DeskPro Horizon

#### Vivek

1 سال پیش

We use teams to schedule meeting with customers. Would be nice to have this option for a

ticket