



Feature Request > Merge ticket trigger criteria < انتقادات و پیشنهادات > Help Center

Merge ticket trigger criteria Collecting Feedback

Marion Abramo •

Forum name: #Feature Request •

.Currently it isn't possible to trigger actions based on when a ticket is merged

This would be really helpful as it would give much more control over the criteria that would

.(be applied to the new ticket (SLAs/subject/field properties etc