



Feature Request > Locking 'ordered by' for agents < انتقادات و پیشنهادات < Help Center Locking 'ordered by' for agents Collecting Feedback

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Forum name: #Feature Request •

The ability for an admin to set and lock the 'ordered by' option for agents so that the agents .cannot choose another 'ordered by' option

.'(E.g. in the screenshot locking it as 'Urgency (Highest-Lowest

