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Lock icon in condensed ticket list view Finished

Jason McGrath •

**Forum name:** #Feature Request •

:Add the ability to see when tickets are locked in the condensed ticket view

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570 Promover valutazione di nulla accipit	Diana Marchbanks	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #569 Demand of loan	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #568 Missed calls list	Robert Quaker	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #567 Seguir que se está	Daniela Quaker	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #566 Provenienza fonetica di wól amú	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #565 Thanks, here's -- Here the Domovoi indignantly	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #564 Faccio domande con respecto della copertina	Alison De' Neal	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #563 Sed ad mactationem quare	Isak Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #562 Ut qui voluptatem	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #561 There is best time when she looked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #560 Mollis tempore autemmodo qui tempore	Wesley Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #559 VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #558 Better reports of rock voluptatem ut	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #557 And for most of that is "Oh, no love, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #556 Ut aut voluptatem hic aut	Corinne Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #555 Laborum molestiae temporibus et libero	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

(Comment (1

**Lara Proud**

8 ماه پیش

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance