



[Help Center](#) > [Community](#) > [Bug Report](#) > [loading screen](#)

loading screen Under Review

Zsolt Kiss •

**Forum name:** #Bug Report •

Is there any hope to improve the loading speed of the agent page? On a slow internet connection it is practically prevent us tp use the system.

From the US i have 163 ms response time and 10/10 mbit bandwidth - in the system we have .60K+ tickets - but the loading time is unpredictable sometimes 10 minutes

(Comments (۲

**SH Steve, Lam Hang**

5 ماه پیش

Wow thought it was normal cause of Chrome memory hog but glad to see we are not the only ones. Hard to sell this app to other departments during my demo today. If it continues to lag .like this my team will escalate their complaints. User experience is important

**SH Steve, Lam Hang**

3 ماه پیش

.Indeed myself and my team have experienced this issue and it's getting a little frustrating