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List of recipients linked ticket vs forwarding Finished

Philipp Bartsch •

Forum name: #Bug Report •

Hi,

It would seem that there is little bug regarding the recipients of a linked/forwarded ticket. Please have a look at the attached screenshots. For a linked ticket the list of recipients is cut .off while for a forwarded ticket the list is complete

(Comment (1

Eloise Rea

5 ماه پیش

Hi Philipp, I'm just reaching out as we are doing a review of open bug reports in Deskpro since the release of Deskpro Horizon. I've taken a look into this issue and I can see this has now been fixed. I'm very sorry for the delay in providing an update here. We have since .implemented weekly release cycles and reviews to ensure you are always up to date