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Linked Ticket Report Collecting Feedback

Edward •

Forum name: #Feature Request •

.Open a way to allow reporting on Linked Tickets (Comment (1

## **Matthew Wray**

4 سال پیش

Hi Edward, You can pull some basic linked ticket information using the report below: SELECT tickets.id, tickets.parent\_ticket.subject FROM tickets WHERE tickets.parent\_ticket.id <> 0 SPLIT BY tickets.parent\_ticket.id Hope that's useful. If you'd like any advice on expanding the .report let us know