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JIRA addon to display DeskPro-Tickets in JIRA issue Collecting Feedback

.Michael W •

Forum name: #Feature Request •

Besides DeskPro we are also evaluating other help desks. Zendesk has a nice plugin and a corresponding JIRA add-on, which links tickets and issues bidirectional.

Is there something similary planned for DeskPro? As far as i can see, it's only possible to link JIRA issues inside of Deskpro, but I can't see the tickets inside the jira issue