



[Feature Request](#) > [Is it possible to remove or hide the](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)
[?default filters](#)

Is it possible to remove or hide the default filters? Collecting Feedback

Bart •

Forum name: #Feature Request •

Is it possible to hide or remove some/all of the default "Awaiting Agent" filters in Deskpro? We exclusively use customized filters, so the other ones just take up space (especially on mobile).

(Comments (۲

Marion Abramo

4 سال پیش

?Is it possible to remove or adjust the awaiting agent section in the ticket view

Christian

3 سال پیش

Same here, we use custom filters and the default "My Tickets", "My Teams Tickets" and "Unassigned Tickets" don't apply to our tickets