



[Feature Request](#) > [Include cc'd participants in the ticket](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)
[PDF download and Print copy](#)

Include cc'd participants in the ticket PDF download and Print copy Collecting Feedback

Angel •

Forum name: #Feature Request •

My Agents are trying to download some tickets as a PDF, however the problem is we cannot see who are the cc'd recipients. We'd like this information to be included when downloading .or printing a ticket