



<u>Feature Request</u> > <u>Inbound SMS/MMS from customers</u> < <u>انتقادات و پیشنهادات > Help Center</u> wanting to open tickets Inbound SMS/MMS from customers wanting to open tickets Collecting Feedback

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Forum name: #Feature Request •

With business text messaging growing, Deskpro should have the ability to natively handle inbound SMS/MMS messages similar to the web chat feature. While I think we can get this .configured via API and/or Zapier, having this working with Twilio and ZipWhip would be smart