



Feature Request > Inbound SMS/MMS from customers < انتقادات و پیشنهادات < Help Center wanting to open tickets

Inbound SMS/MMS from customers wanting to open tickets Collecting Feedback

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Forum name: #Feature Request •

With business text messaging growing, Deskpro should have the ability to natively handle inbound SMS/MMS messages similar to the web chat feature. While I think we can get this .configured via API and/or Zapier, having this working with Twilio and ZipWhip would be smart