



[Feature Request](#) > [Improved anti-spam tools](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Improved anti-spam tools Collecting Feedback

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Forum name: #Feature Request •

We've noticed an amount of spam coming through to our DeskPro account.

We wondered if you had plans in your roadmap to better deal with spam, both:

1. Automatically: e.g. more aggressive filtering and heuristics.
2. Per-sender: e.g. better tools for us to block particular senders.

.It would be good to understand your plans here