

[Feature Request](#) > [Hot comment or warning about user or organization](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Hot comment or warning about user or organization Collecting Feedback



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Forum name: #Feature Request •

When opening a ticket view have a "slap in the face" sort of message or highlight red flashing field or a pop up warning. This would make it so the agent could not possibly miss a very .important message regarding the user or the organization