Deskpro

Hiding Inactive users and organizations Collecting Feedback

E Lee •

Forum name: #Feature Request •

.It would be helpful if it was possible to hide inactive users and organisations in Deskpro

We'd like to be able to stop old users/orgs coming up in searches/adding users to tickets etc
.without having to delete them from the system completely

(Comment (1

Zsolt Kiss

4 سال پیش

Yes, this would be also needed in the mobile application as well. I mean regarding the deleted
.agents. They are in all of the lists however they are already deleted