



Feature Request > <u>Hide disabled users from Agent</u> < <u>انتقادات و پیشنهادات</u> < <u>Help Center</u> <u>searches</u>

Hide disabled users from Agent searches Collecting Feedback

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Forum name: #Feature Request •

We have a lot of staff turnover at our clients businesses, so we want to disable certain users as they leave but we don't want to delete them, so we disable them. this stops them logging into the portal, but when we create a new ticket they still appear in the list. Would be good to .have them hidden basically everywhere except on the Organisation Members list