



[Feature Request](#) > [Have the ability to pre-select and hide parent departments so only child departments are visible on ticket submission form](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Have the ability to pre-select and hide parent departments so only child departments are visible on ticket submission form Collecting Feedback

Steve Bailey •

Forum name: #Feature Request •

The ability to not have parent departments visible if you always want that to be the selected department on the ticket submission form- and so only the child departments are visible and selectable to users