



<u>Feature Request</u> > <u>Have a setting to make it so agents</u> < <u>Help Center</u> <u>must provide a label for tickets</u>

Have a setting to make it so agents must provide a label for tickets Collecting Feedback

M Mindaugas • Forum name: #Feature Request •

Like with custom fields you can 'require agent to enter a value', we would like labels to also have that option. We would like to make it so that agents must .attach a label for a ticket