



<u>Feature Request</u> > <u>Google Snooze instead of On Hold</u> < <u>انتقادات و پیشنهادات > Help Center</u> Google Snooze instead of On Hold Collecting Feedback

Steve, Lam Hang • Forum name: #Feature Request •

.I'd like to report a new feature request. Google uses Snooze instead of on hold

If I set a ticket on hold and want to bring it back, it seems I must either wait for a response .from the user or create a follow-up which is an additional step

.Below is a feature I would like to see