



[Help Center](#) > [Community](#) > [Feature Request](#) > [For agents to get notifications if their reply has bounced](#)

For agents to get notifications if their reply has bounced Collecting Feedback

Zachery Woods •

**Forum name:** #Feature Request •

Would like a way to an agent that their reply did not get delivered (eg. email/trigger), as well .as an option for "read"/"open" tracking