



<u>Feature Request</u> > <u>Enhanced ticket label permssions</u> < <u>Help Center</u> Enhanced ticket label permssions Collecting Feedback

Liesl Job • Forum name: #Feature Request •

I would like to be able to prevent agents from being able to create new labels. In the Agent ticket permissions, there is a permission 'Can Modify Labels' but nothing for not for label .creation. This type of permission does already exist for the CRM and articles