Deskpro

Enabling permissions on macros for Teams Collecting Feedback

Paul Davies •

Forum name: #Feature Request •

Ability for macros to be restricted for teams rather than just everyone or individual agents.

(Comments ۳)

Gerry Hooper

6 سال پیش

I would like to create macros, and have the ability to give multiple agents and teams access. Currently this can only be done at a department level.

Christoph Strauss

6 سال پیش

Macros can be shared with everyone or limited to self. I would be nice to be able to share macros with a specific team.

Samuel Waser

5 سال پیش

Can you please enhance the assignment of macros? I would like to assign macros to teams and departments, just like it is possible to assign snippets or filters to teams. Right now I can only configure usage of macro for 'myself' or 'everyone'.