



[Design Feedback](#) > [Empty user fields makes it easy for agents to forget](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Empty user fields makes it easy for agents to forget Report

Staffan Hugemark •

**Forum name:** #Design Feedback •

When viewing/editing a user (either in CRM or to the right in an open ticket), empty fields are not displayed. This makes it harder for our agents to remember to fill them in or check that they are correct. They easily forget them when they have to click the "Show X empty fields" .(to get them to display