



[Feature Request](#) > [Email replies to notes show as replies, want to be notes](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Email replies to notes show as replies, want to be notes Collecting Feedback

Tim •

**Forum name:** #Feature Request •

We are looking for a way to make it so when an agent email replies to a note, the agent's .reply is a note as well, and a reply to an actual email message is added as an email reply