



Feature Request > Email replies to notes show as replies, < انتقادات و بیشنهادات < Help Center want to be notes

Email replies to notes show as replies, want to be notes Collecting Feedback

Tim •

Forum name: #Feature Request •

We are looking for a way to make it so when an agent email replies to a note, the agent's .reply is a note as well, and a reply to an actual email message is added as an email reply