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Download multiple tickets at once Collecting Feedback

Stephanie Pelayo •

Forum name: #Feature Request •

The ability to download multiple tickets at once as PDF (both through the agent interface and (in the helpcenter

(Comment (1

Steve, Lam Hang

4 سال پیش

Yes this would be a good idea. I have the need to export them as PDF with the Ticket number and subject. Right now it only outputs the ticket number. I have to manually edit the file .names each time