Deskpro

Display 'TO' recipients in the ticket messages. Finished

- TRAXALL - Infra
- **Forum name:** #Feature Request

Recently, [Deskpro changed the way it displays CC'd recipients for each message](#). Since this
change, the following information about the 'TO' and 'CC' recipients has been removed:

With the new display method of cc'd participants, there is no longer any information about
the 'TO' recipient easily visible. We would like the 'TO' information to be available with the
'CC' information.

(Comments (۲

Cyrille PELATAN

4 سال پیش

Bonjour, Qu'en pensez-vous apporter la coorection? Merci

Lara Proud

4 ماه پیش

Hi Team, this behavior has been restored in the latest version of Deskpro. The To and CC
information can be seen on both the reply box as you draft a message and on the ticket
message itself for clarity of who the message was sent to!