



Feature Request > Display all open tickets for organization < انتقادات و بیشنهادات < Help Center

Display all open tickets for organization Under Review

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Forum name: #Feature Request •

If the user is assigned to an organization, it would be helpful if during the ticket opening process, that all currently open tickets for that organization and user are listed so as to .prevent duplicate tickets from being opened

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Christian

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.This would mitigate the creation of duplicate tickets within the same organization