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DeskPro Variables for Snippets In Development



Elliott Collins

Forum name: #Feature Request •

I'm trying to customise the snippets we use in Office to provide a bit more of a custom response as opposed to a generic response. I've seen the list of variables we can use but I'm wondering - is there a variable that can be entered that will differentiate the time of day and ?update as appropriate

I'd like a snippet to automatically apply *Good Morning* or *Good Afternoon* as appropriate, could you please look into a variable that is set up to change between Morning/Afternoon

?depending on whether the snippet is used AM or PM

(Comment (1



Amy Acheson

2 سال پیش

!Like this as well