



Feature Request > Department ticket bubble color < انتقادات و پیشنهادات < Help Center Department ticket bubble color Collecting Feedback

Kenneth •

Forum name: #Feature Request •

When looking at the agent interface, overlooking tickets, it would be nice when sorting by department that you could change the color. For example, department: Test (34) (The bubble is blue with white text) Where 34 indicates the amount of tickets in the given department. It is rather difficult to get a nice overview, if you got different organisations. Hope it makes .sense