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Deleted agents still present inmobile app Finished

Zsolt Kiss •

Forum name: #Bug Report •

Deleting an agent on the admin site, doesn't affect in the mobile app. All of the deleted agent .can be listed for example in the assigned agent drop down list

(Comment (1

Eloise Rea

2 ماه پیش

Hi Zsolt, I'm just reaching out as we are doing a review of open bug reports in Deskpro since the release of Deskpro Horizon. I've taken a look into this issue and I can see this should now be fixed in the Horizon Mobile App. I'm very sorry for the delay in providing an update here. We have since implemented weekly release cycles and reviews to ensure you are always up .to date