



[Feature Request](#) > [Delete a field option without removing it from existing tickets](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Delete a field option without removing it from existing tickets Collecting Feedback

Steve, Lam Hang •

Forum name: #Feature Request •

Create a third action in the 'Delete Option' pop-up to delete an 'option' without removing it from existing tickets

When deleting an option from a field, there is no option to retain the category in the existing tickets. It should be possible to prevent users and agents from selecting the option for new tickets, while retaining it for existing tickets

