Deskpro

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Define default filters in mobile app Finished

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Forum name: #Feature Request •

When selecting 'Tickets' in the mobile app, it defaults to 'My Team's Tickets'. I would like to be able to define what filter it defaults to. I usually am more interested in Unassigned tickets, or perhaps a custom filter I have created such as one that shows tickets where a user has replied to a ticket I own.