



Feature Request > Copy fields from Grid view without < انتقادات و بیشنهادات < Help Center
Opening ticket

Copy fields from Grid view without Opening ticket Report

Nicole Ojeda •

Forum name: #Feature Request •

The Grid can provide an overview of multiple fields on several tickets at once. It would be useful to be able to copy a field from the grid without opening the ticket.

Currently, opening a ticket is a single-click on the grid which means the ticket opens before .the user has a chance to copy anything