



[Feature Request](#) > [Control Related Articles with Keywords](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Control Related Articles with Keywords Collecting Feedback

Jeremy Cunningham •

**Forum name:** #Feature Request •

I noticed that when users create new tickets the related articles engine doesnt show very helpful data. It often will show unrelated customer feedback instead of actual articles based .on the key words added to articles. This should be fixed