



[Help Center](#) > [Community](#) > [Feature Request](#) > [Confirmation message pop up when changing department of a ticket](#)

Confirmation message pop up when changing department of a ticket Collecting Feedback

Amabel Watkins •

**Forum name:** #Feature Request •

Would like the option to turn on confirmation messages when transferring tickets into a different department ie. an 'are you sure' pop up that appears after changing the department of a ticket