Collapsible Interface Elements Collecting Feedback

Eric Warnke •

Forum name: #Feature Request •

The Properties and Actions, People, and Assignments boxes all take up a lot of space. I rarely touch them, so it would be great if they could be moved or collapsible so they can get out of the way.

(Comments (2

Tommy Jackson

11 سال پیش

.That concept could be useful in a few ways. Think of auto-hide

Aled Treharne

11 سال پیش

This needs to be configurable though - we use custom fields on tickets which agents will modify through the life of a ticket (helps track some SLAs). I wouldn't want those to be .hidden