



[Feature Request](#) > [Client side visual notification that agent replied to chat](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Client side visual notification that agent replied to chat Collecting Feedback

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**Forum name:** #Feature Request •

When chatting with a client and they move away from the active chat tab, is there anyway they can receive a constant notification that we have replied, flashing tab or a static icon. The speaker currently appears but is only visible for 3 - 5 seconds