



[Feature Request](#) > [Chat fields required to help with chat reporting](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Chat fields required to help with chat reporting Collecting Feedback

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Forum name: #Feature Request •

Would it be possible to prompt agents that have finished a chat to fill in the fields that are defined (product/problem type)? This would be great for when you are generating reports so .you can see what the chat was marked as